### Public Document Pack **Melksham Town Council**



Town Hall, Melksham, Wiltshire, SN12 6ES Tel: (01225) 704187

Town Clerk and RFO Linda Roberts BA(Hons) PGCAP, FHEA, **FLSCC** 

To: Councillor J Hubbard (Town Mayor)

Councillor C Goodhind (Deputy Town Mayor)

Councillor P Alford Councillor P Aves Councillor G Cooke Councillor J Crundell Councillor S Crundell Councillor G Ellis Councillor C Forgacs Councillor C Houghton Councillor L Lewis Councillor S Mortimer

Councillor J Oatley Councillor T Price Councillor S Rabey

3 August 2021

### **Dear Councillors**

In accordance with the Local Government Act (LGA) 1972, Sch 12, paras 10 (2)(b) you are invited to attend the Extra-Ordinary Meeting of Melksham Town Council. The meeting will be held at the Town Hall on Monday 9th August 2021 commencing at 7.00 pm.

A period of public participation will take place in accordance with Standing Order 3(F) prior to the formal opening of the meeting. The Press and Public are welcome to attend this meeting.

Yours sincerely

Councillor J Hubbard

**Town Mayor** 

Email: townhall@melkshamtown.co.uk Web: www.melkshamtown.co.uk Facebook: facebook.com/melksham.town

### Melksham Town Council Extra-Ordinary Meeting

### Monday 9 August 2021 At 7.00 pm at the Town Hall

In the exercise of Council functions. Members are reminded that the Council has a general duty to consider Crime & Disorder, Health & Safety, Human Rights and the need to conserve biodiversity. The Council also has a duty to tackle discrimination, provide equality of opportunity for all and foster good relations in the course of developing policies and delivery services under the public sector Equality Duty and Equality 2010.

**Public Participation** – To receive questions from members of the public.

#### **AGENDA**

**Virtual Meeting Access** 

**Join Zoom Meeting Instructions:** 

Join Zoom Meeting

https://us02web.zoom.us/j/82417989905?pwd=WTg5YTlCUnlqdzV4YXBNSi9NQXpFUT09

Meeting ID: 824 1798 9905 Passcode: 023064

### 1. Apologies

To receive apologies for absence.

### 2. Declarations of Interest

To receive any Declarations of Interest in respect of items on this agenda as required by the Code of Conduct adopted by the Council.

Members are reminded that, in accordance with the Council's Code of Conduct, they are required to declare any disclosable pecuniary interest or other registrable interests which have not already been declared in the Council's Register of Interests. Members may however, also decide, in the interests of clarity and transparency, to declare at this point in the meeting, any such disclosable pecuniary interests which they have already declared on the Register, as well as any other registrable or other interests.

Email: townhall@melkshamtown.co.uk Web: www.melkshamtown.co.uk Facebook: facebook.com/melksham.town

### 3. Questions from Councillors

To receive questions from Councillors.

### **4. Minutes** (Pages 1 - 2)

To confirm as a correct record the minutes of the Extraordinary meeting of the Town Council held on 19 July 2021.

### 5. Melksham Bypass Consultation Response (Pages 3 - 24)

Members are requested to make a decision on Melksham Town Council's response to the Melksham by-pass consultation. Wiltshire Council's Melksham by-pass presentation slides are attached for information, and the link to the by-pass consultation documentation is below:

http://www.wiltshire.gov.uk/highways-a350-melksham-by-pass

### 6. Shurnhold Fields Working Group

Members are requested to appoint three representatives to the Working Group, one of whom will also be the Town Council's representative on the Friends of Shurnhold Fields Group.

### 7. Assembly Hall (Pages 25 - 40)

To receive the report of the Head of Communications. Members are requested to make a decision based on the recommendations contained therein.

### 8. Redecoration of the Town Hall

A decision is required in respect of the request to delegate responsibility to the Town Clerk to arrange for the redecoration of the Main Hall with a budget of up to £10,000.

### 9. Garden Sharing Scheme (Pages 41 - 44)

To receive the report of the Community Development Officer.

Members are requested to make a decision based on the recommendations contained therein.



### Agenda Item 4

#### **Melksham Town Council**

### Minutes of the Extra Ordinary Full Council meeting held on Monday 19th July 2021

**PRESENT:** Councillor J Hubbard (Town Mayor)

Councillor C Goodhind (Deputy Town Mayor)

Councillor P Aves Councillor S Crundell Councillor G Ellis Councillor C Houghton

Councillor S Mortimer
Councillor T Price

**OFFICERS:** Linda Roberts Town Clerk

Christine Hunter Committee Clerk

Miriam Zaccarelli Community Development Officer

**PUBLIC PARTICIPATION:** One members of the public and one member of the press

were present.

### 170/21 Join Zoom Meeting

### 171/21 Apologies

Apologies for absence were received from Councillors Alford, Cooke, J. Crundell, Forgacs, Lewis, Oatley, and Rabey.

### 172/21 Declarations of Interest

There were no declarations of interest.

### **173/21** Minutes

It was proposed by the Town Mayor, Councillor Hubbard, seconded by the Deputy Town Mayor, Councillor Goodhind, and

**UNANIMOUSLY RESOLVED** that the minutes of the Full Council meeting held on 28 June 2021, having previously been circulated, were approved as a correct record and signed by the Town Mayor, Councillor Hubbard.

### 174/21 Westbury Incinerator Planning Application

The Council recognised the issue of waste disposal and raised the following concerns about the proposed incinerator:

- loss of jobs, both from the dairy factory next to the site and secondary employment from milk production in Wiltshire.
- air pollution.
- it was contrary to National Policy in terms of carbon reduction.
- it was against the Strategic National Plan.

It was proposed by the Town Mayor, Councillor Hubbard, seconded by the Deputy Town Mayor, Councillor Goodhind, and

**RESOLVED** that the Town Mayor, Councillor Hubbard, be authorised to act as a co-signatory on behalf of Melksham Town Council, on Wiltshire Climate Alliance's letter to the Secretary of State, supporting the request to call-in the decision regarding the Westbury Incinerator - Planning Application reference number 20/06775/WCM.

Meeting Closed at: 7.47 pm	
Signed:	Dated:

A350 Melksham Bypass

**Second Public Consultation** 



Wiltshire Councib

Page 4

- Primary north-south route between M4 & Dorset Coast
- One of busiest routes in Wiltshire connecting principle settlements
- Sections of the A350 are subject to high traffic volumes, congestion and delays
- Funding from DfT to prepare Outline Business Case (OBC)

The A350 between the M4 and south coast

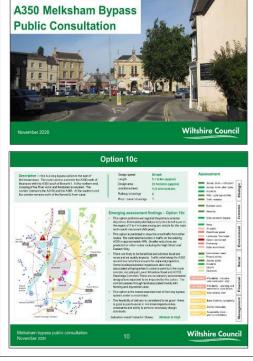


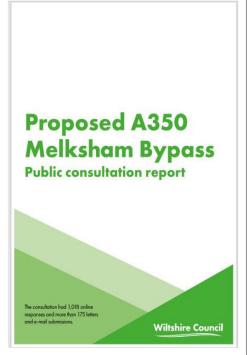


# Where are we in the process?



# Previous consultation (Nov 2020 – Jan 2021)

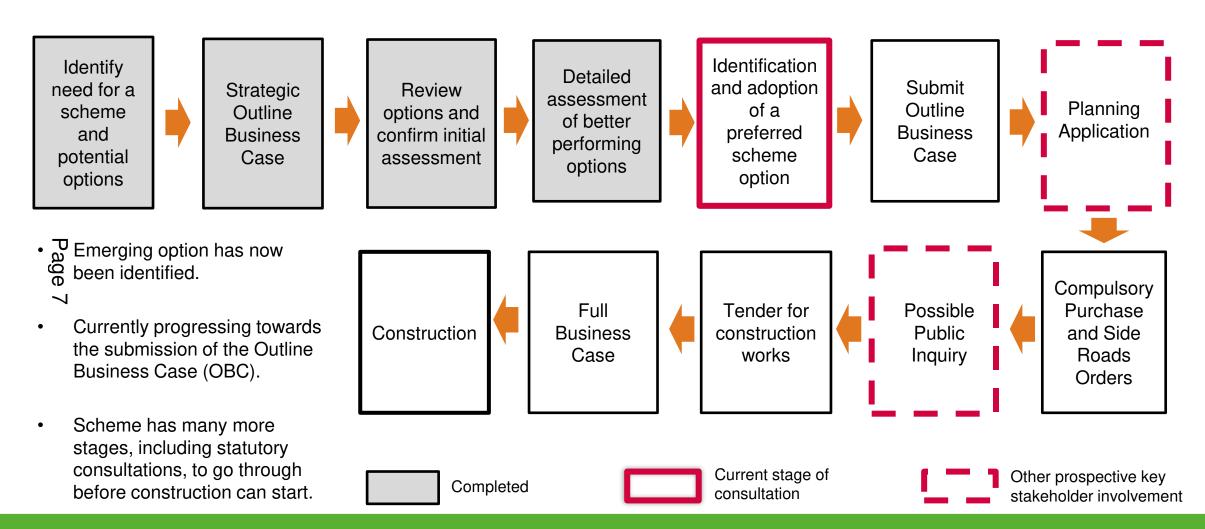




- Provided information regarding public views but a wide range of factors are taken into account in developing a solution.
- 1,018 questionnaire and 175 written and e-mail responses
- Supported for improvements (594 Yes / 406 No).
- Complementary walking and cycling measures (Yes 682 / No 318).
- Report includes 28 summary points indicating the views provided.
- As well as serving to raise awareness of the project and to promote engagement with stakeholders, the consultation on this project has thus far highlighted matters such as:-
  - the importance held by the local community with regards to access to the countryside,
  - Information regarding local environmental matters,
  - generated alternative route suggestions which have been considered,
  - provided various ideas and initiatives regarding potential walking and cycling measures,
  - highlighted the potential severance affect that some alternative route options may have generated, and
  - has provided valuable information which has fed into the development of the scheme.



### Scheme preparation process

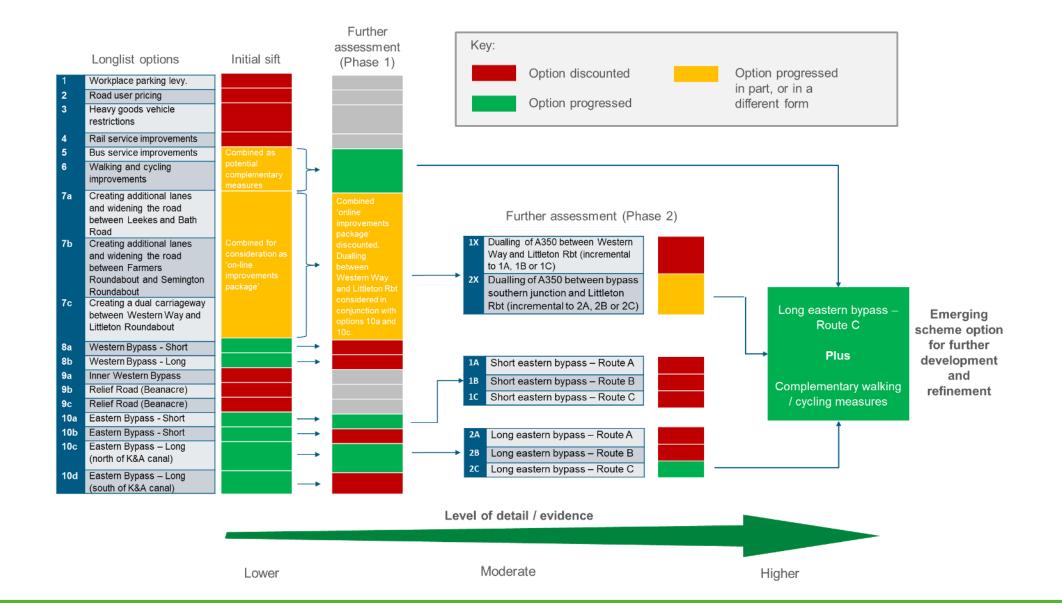




## Route selection?



# S **Options**





# Melksham Town aspects

### Primary transport objectives

1

Reduce journey times and delays and improve journey reliability on the A350 through Melksham and Beanacre, improving local and regional north-south connectivity, and supporting future housing and employment growth in the A350 corridor.

2

Reduce journey times and delays and improve journey reliability on the following routes through Melksham:

- A350 South –
   A3102
- A365 West A365
   East
- A350 South A365
   West

3

Provide enhanced opportunities for walking and cycling between Melksham town centre and the rail station / Bath Road, and along the existing A350 corridor within Melksham and Beanacre, which will help reduce the impact of transport on the environment and support local economic activity.

4

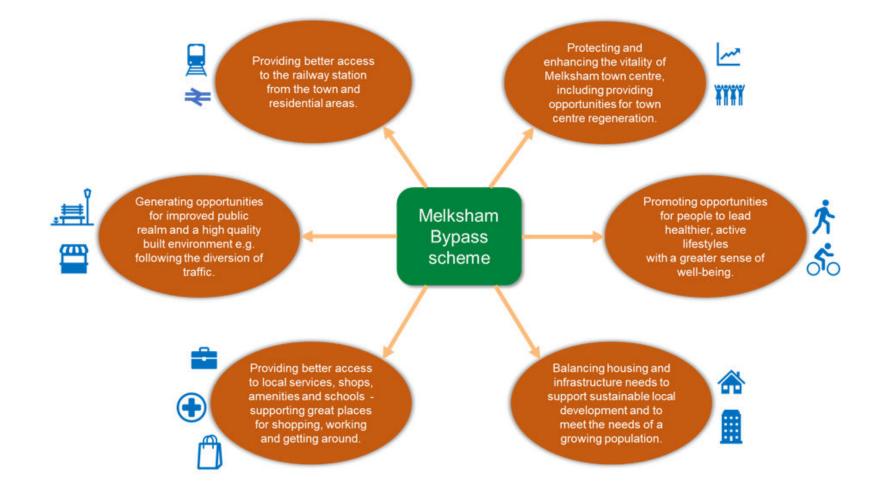
Reduce personal injury accident rates and severity for the A350 and Melksham as a whole, to make the corridor safer and more resilient.

5

Reduce the volume of traffic, including HGVs, passing along the current A350 route in northern Melksham and Beanacre to reduce severance, whilst avoiding negative impacts on other existing or potential residential areas.

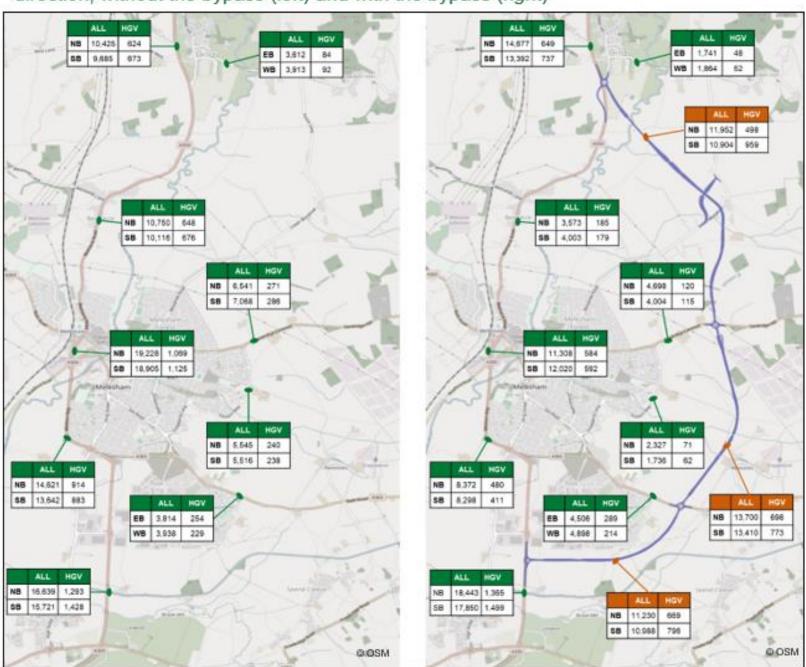


### Other local outcomes





Predicted Annual Average Daily Traffic Flow for 2036 (all vehicles and HGV only) by direction, without the bypass (left) and with the bypass (right)

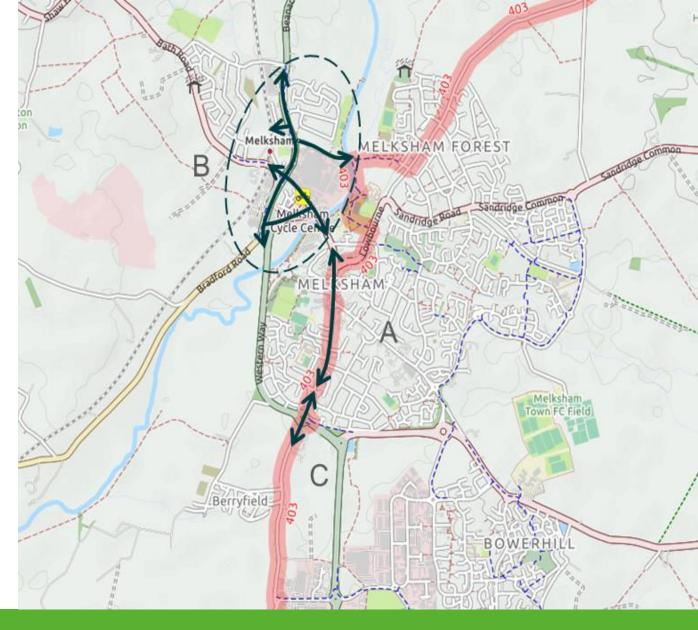


# Walking & cycling measures

- Adjustments to existing Public Rights of Way affected by the scheme
- Introduction of parallel walking cycling routes where viable and where appropriate
- Potential complementary measures:-
  - Pedestrian friendly Town Centre

15

- Better access to Melksham Railway Station
- Northern / Southern connections
- Possible use of existing A350 corridor / link Melksham -Lacock





# Complementary walking and cycling measures

We're also considering a potential package of walking and cycling improvements on and around the A350 and the town centre to complement the bypass scheme. This could help to lock in the benefits from the bypass for traffic relief on the A350 and other routes and create a better-connected walking and cycling network for Melksham.

We are exploring three main components:

### A - Pedestrian-Friendly Town Centre

Improve access for people to the town centre, through walking and cycling improvements on King Street / Bank Street.

### B – Better access to Melksham rail station

More direct links across the A350 between the rail station / employment areas and the rest of the town.

### C - Northern / southern connections

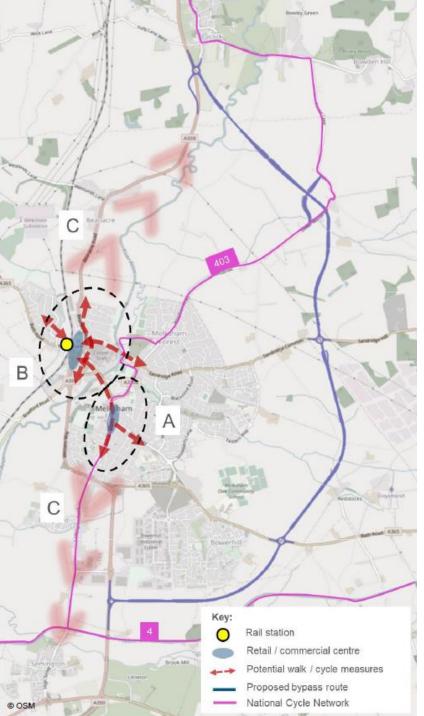
Potential improved routes heading north towards Lacock and south towards Semington, Trowbridge and Bradford-on-Avon, via the National Cycle Network route 403. Making use of existing walking and cycling connections in Melksham

Creating a cohesive walking and cycling network

Reducing pedestrian and cyclist casualties

Creating more opportunities for active travel



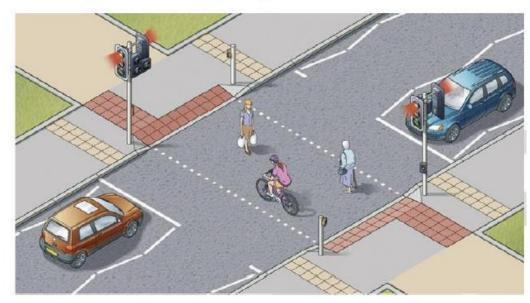


# Complementary walking and cycling measures

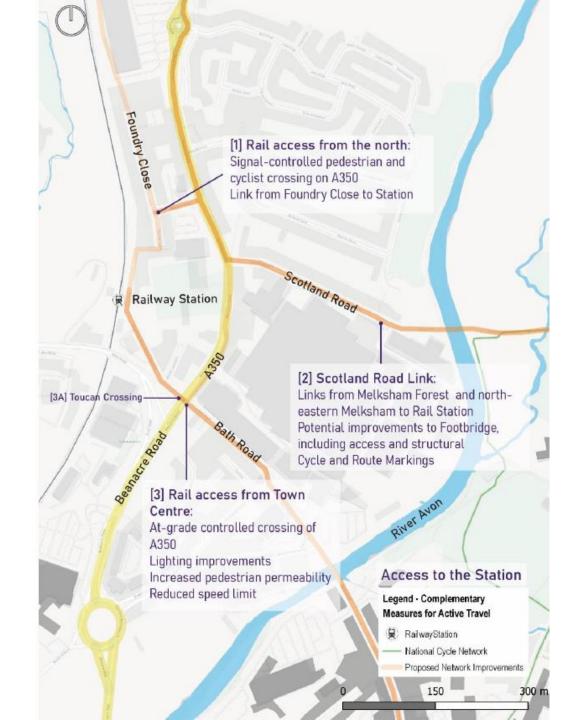
### Access to Melksham Rail Station

Potential measures in relation to improving access to the rail station include:

- Signalised crossing and integration with any future station link from Foundry Close.
- Quiet link via Scotland Road, providing direct access from Melksham Forest and the northern end of the Town.
- 3. At-grade controlled crossing of A350 at Bath Road.



Toucan crossing proposed for location 3A (map, right)



# Complementary walking and cycling measures

Pedestrian-Friendly Town Centre

Potential measures within the town centre area include:

- Continuous footways at side roads along Bath Road and High Street, 20mph speed limits and visual narrowing of carriageway, cycle parking at key destinations, and three additional pedestrian crossing points.
- Tightened junction geometries along King Street to support speed reduction, improved pedestrian crossing provision at roundabout, and additional cycle parking.



View of Melksham High Street, 1A in the map



# **Consultation responses**

### Please give us your views by 8th August 2021

Information on the emerging option is available at:

https://www.wiltshire.gov.uk/highways-a350-melksham-bypass

### Website includes:

- Information pack covering areas such as:
  - A350 route & need for the scheme
  - Transport objectives and other local outcomes
  - The scheme preparation process
  - Outcomes from previous consultation
  - Assessment work and option sifting process
  - Reasons as to why options have not progressed
  - The emerging route with notional cross section information
  - Traffic flow and journey time information
  - Provision for pedestrians, cyclists and horse-riders
  - Environmental considerations
- Online questionnaire
- Link to Fly-through video
- Options Assessment Report
- Series FAQs
- Background documents





### How to give your views



You can give your views by visiting the Wiltshire Council website at:

https://www.wiltshire.gov.uk/highways-a350-melksham-bypass



Or by emailing:

MajorHighwayProjects@Wiltshire.gov.uk



Or writing to:

Major Highway Projects,

Wiltshire Council,

Trowbridge,

Wiltshire

**BA14 8JN** 



# Timescales going forward

### Current indicative timeline

The outcome of this consultation and the development of the Outline Business Case (OBC) is expected to be reported to a meeting of Wiltshire Council's Cabinet later this autumn to consider the adoption of a Preferred Route for the scheme, and the submission of the OBC to the Department of Transport (DfT) for funding to proceed to the subsequent stages.

On the basis that the OBC is approved, and that further funding comes forward, the scheme would go through further detailed design and environmental assessment.

Be scheme would require a planning application and all the related statutory processes would apply, including consultation and a full Environmental Impact Assessment.

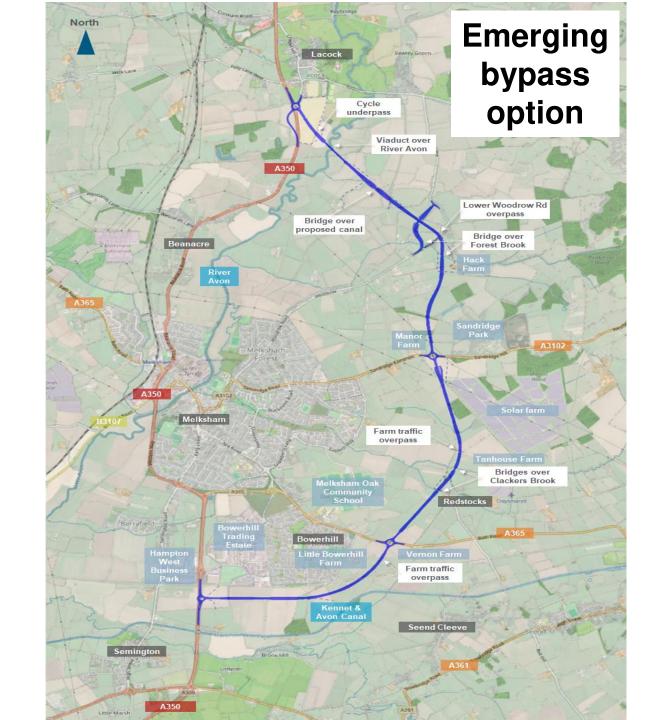
A Full Business Case would then be submitted to central government for the final approval for funding. This typically follows planning consent.

It is currently anticipated that construction would commence in 2025, with scheme opening in 2028.

OBC submission to DfT Oct '21 (approval to proceed) Further design and Mar '22 environmental assessment Planning application Winter'23 Full Business Case (approval Spring '24 for funding) Winter'24 DfT decision point 2025 Construction 2028 Scheme opening



# Page 24 Questions?



# MELKSHAM TOWN COUNCIL MEETING OF FULL COUNCIL 09/ August/ 2021

### **Future of the Assembly Hall**

### **Report of the Head of Communications**

### 1. Purpose of the report

1.1. To update members on the background and current situation at the Assembly Hall (AH) after 18 months of disruption during the Covid-19 pandemic. It aims to update councillors on the recent history and current financial situation in relation to the AH. It will outline options that Melksham Town Council (MTC) could adopt.

### 2. Background

- 2.1. Prior to the outbreak of COVID-19, the AH was typically open for over 300 days per year, delivering a mixed programme of events, including live music, comedy and specialist acts booked and arranged by MTC directly. In addition, the AH was utilised via private hire on a weekly, monthly and/or bespoke basis by a number of groups of varying size and regularity (ranging from one-off events such as weddings to the regular West Wilts Model Car Club).
- 2.2. The AH, along with all MTC properties, was closed in March 2020 as part of a nationwide lockdown to curtail the spread of COVID-19.
- 2.3. The closure of the AH has had a severe impact on revenue for the council, as all but a handful of events have been cancelled or postponed ever since.
- 2.4. On 13 January, 2021, MTC councillors passed a resolution to take advantage of the Job Retention (or 'furlough') scheme, which has been utilised ever since, on a flexible basis.
- 2.5. MTC has received £13,026.54 through the Job Retention Scheme as of June end, 2021.
- 2.6. All COVID-19 restrictions were lifted on July 19, allowing the AH to legally reopen and operate like it did before the rules were enforced in March 2020. Nevertheless, the impact of COVID-19 on costs and on operations will continue as certain guidelines remain in place.

#### 3. Current Situation

3.1. The AH is now open and accepting bookings for events until the end of September 2021. In-house events are currently on-sale via the AH website. A breakdown of the numbers of tickets sold for each event at the time of writing is show in APPENDIX 1

### 4. Financial implications

Income/Expenditure: 2019 to 2022

- 4.1. 2019/20 is the most recent example of the AH accounts before any impact from COVID-19 (when a full calendar of events took place). In that year, the AH's expenditure exceeded its income (in other words, it experienced a 'loss') by £91,537. This shortfall can be seen by looking at 'Movement to (from) Gen Reserve' in Table 1 below.
- 4.2. In 2020/21 the AH was closed for the majority of the year, leading to an overall loss of £158,791 (the figure shown in Table 1 shows an earlier projection and can be ignored).
- 4.3. For 2021/22 a very reduced income of £40,500 has been forecast in the budget, as shown below. If this is achieved, the AH will incur a loss of £117,500.
- 4.4. Over the past two and half years and based on projections for the remainder of the 21/22 financial year, the AH is projected to lose £367,828 from April 2019-to April 2022. The funds which make up this shortfall come from General Reserves.

### TABLE 1

	Budget 2	019/2020	Budget 2020/2021			Budget 2021/2022			
	Budget	Actual	Total	Actual YTD	Projected	Committed	Agreed	EMR	Carried Forward
Movement to/(from) Gen Reserve	38,000	33,159	29,000	(1,506)	(898)		10,000		
Assembly Hall - Income	188,000	183,250	176,000	4,687	4,018	0	40,500	0	0
Expenditure	306,400	274,787	294,900	134,254	181,116	0	158,000	0	0
Movement to/(from) Gen Reserve	(118,400)	(91,537)	(118,900)	(129,567)	(177,098)		(117,500)		
Total Budget Income	1,115,440	1,132,772	1,146,702	953,710	958,525	0	1,034,286	0	0
Expenditure	1,115,440	907,899	1,191,702	692,221	937,479	0	1,075,950	0	0
Movement to/(from) Gen Reserve	0	224,874	(45,000)	261,489	21,046		(41,664)		

4.5. Calculations from the Facilities Manager indicate that the hourly cost\* to run the AH is as follows:

Excluding all staff costs: £22.20

Tier 1: Including reduced 'small-event' crew: (up to) £46.77

Tier 2: Including all AH staff costs: £75.41

Tier 3: Including all AH and full casual bar/security staff costs: £123.25

### For full breakdown, please see APPENDIX 2

4.6. **Table 2** below outlines numbers for all live shows produced in-house which were held during the 2019/2020 financial year. Please note that these figures track the costs vs revenue of each event (including casual bar and security staff). However, operating costs are not taken into account, so must be considered, using the hourly guide above. These have been calculated based on workings shown in **4.7** and added at the base of **Table 2**.

<sup>\*</sup>This was calculated on a 365 days per year basis, assuming a 40% utilisation of the AH between the hours of 8 AM and 12 Midnight. This translates as 6.4 hours of bookings every day.

TABLE 2: Live Events 2019-2020 - Income/Expenditure

Show	Date	Profit/Loss after ticket sales (excluding bar income and central costs)	Bar Profit	Overall Profit/Loss after bar income/excluding central costs)	
Fast Love	05 April 2019	-£716.54	£664.23	-£52.31	
Derek Acorah	11 April 2019	£55.09	£226.40	£281.49	
Bon Jovi Forever	13 April 2019	£18.29	£738.65	£756.95	
Big Band Concert	30 April 2019	£271.20	£323.90	£595.10	
Jethro	03 May 2019	£907.70	£1,184.88	£2,092.58	
Kast Off Kinks	09 May 2019	-£19.43	£253.45	£234.02	
Mark Steel	10 May 2019	£32.90	£523.50	£556.40	
Committed to the Blues Brothers	18 May 2019	-£161.08	£523.50	£362.42	
Strawbs	08 June 2019	-£506.00	£190.70	-£315.30	
ELO Beatles Beyond	15 June 2019	-£126.42	£274.90	£148.48	
Nikki Kitt	28 June 2019	£202.61	£94.88	£297.49	
New Jersey Boys	05 July 2019	£573.47	£525.50	£1,098.97	
Simon Goodall & The BAS	14 September 2019	£235.22	£129.05	£364.27	
Blake	11 October 2019	£793.59	£293.70	£1,087.29	
DS:UK	12 October 2019	£235.55	£422.80	£658.35	
Andy Fairweather Low	01 November 2019	-£20.34	£349.85	£329.51	
Rock For Heroes	14 November 2019	£173.31	£462.80	£636.11	
John Lennon:UK	22 November 2019	-£19.60	£157.90	£138.30	
Champions of Rock	29 November 2019	£600.89	£967.15	£1,568.04	
Christmas Memories	17 December 2019	£179.69	£168.90	£348.59	
Pantomime	19 December 2019	£579.17	£404.15	£983.32	
Big Band Dance	30 December 2019	£374.70	£748.90	£1,123.60	
Floyd In The Flesh	18 January 2020	£67.10	£563.60	£630.70	
Rock'n'Roll Paradise	07 February 2020	-£105.61	£210.15	£104.54	
Monsters of Rock	08 February 2020	£171.43	£751.40	£922.83	
California Dreaming	21 February 2020	-£944.40	£184.05	-£760.35	
Buddy Holly	06 March 2020	£240.10	£419.10	£659.20	
Oasis/Roses	07 March 2020	-£1,016.73	£900.50	-£116.23	
Powerhouse Gospel Choir	14 March 2020	-£568.51	£146.60	-£421.91	
	Totals (before				
Totals	operating costs)	£1,507.37	£12,805.08	£14,312.44	
	Total (estimated)	564 E12 26			
	Operating Costs Total (estimated)	£64,513.26			
	loss	-£50,200.82			

4.7. Each event requires varying levels of staff-time in terms of planning, preparation and execution. The Facilities Manager has outlined a very rough average breakdown of the time commitments of the core staff as follows:

•	Initial enquiry	1 hr
•	Exchange contracts	0.5 hr
•	Arrange marketing/emails	1.5 hrs
•	Distribution of advertising	1.5 hrs
•	Design poster/social media ad	2 hrs
•	Marketing reports with agent	1 hr
•	Book security/casual staff	1 hr
•	Liaise with lighting/sound team	2 hrs
•	Ticket selling	3 hrs
•	Social media	2 hrs

•	Clean backstage/auditorium	1 hr
•	Arrange auditorium	3 hrs
•	The event	8 hrs
•	Settlement	2 hrs

TOTAL 29.5 Hours

<u>X£75.41(core staff cost)</u> =£2224.60 per tier 2/3 show

- 4.8. It is important to emphasise the fact that the calculations above are unavoidably crude and represent very broad estimates. It is impossible to ascertain an exact ££ figure for salaried staff involvement in individual events, which are hugely impacted by circumstance. A sell-out show involving a high-profile act will require much more staff attention than a poorly attended, lower profile gig, for example.
- 4.9. Based on these numbers, we can estimate the proportion of core staff time (aka costs) spent on ticketed, inhouse productions as follows:
- 4.9.1. Of the 29 shows listed in table 1, all but two are categorised as a tier 3 event, meaning they required full core staff involvement, as well as casual/security staff (which are taken into account separately). The other two events were tier 2 events.

Events: 29 x £2224.60 =2019/20 LIVE EVENTS OPERATING COSTS: £64,513 (Est)

- 4.10. Aside from Tier 2/3 events, the AH is the host venue for a number of events which fall into Tier 1. These are usually run by charitable organisations, community groups, youth sports clubs and independent hirers. These are organised by the groups in question with the support and assistance of AH staff, but require far less in terms of core staff time.
- 4.11. Total income from these Tier 1 Assembly Hall bookings over the same 2019/20 period was £44,306 (excluding grants in the form of venue hires) but this was generated with considerably less staff hours.

### **General Reserves**

4.12. In considering the financial implications of the plans for the AH, councillors must consider the funds available in our general reserves. As of 30 June 2021, the figure stood at £359,836 – meaning that the significant annual 'losses' of recent years will quickly become unsustainable. The onset of COVID-19 and the devastating impact it has had on all events spaces in the UK has brought this concern into stark focus. The financial shortfall of over £150k in 2020/21 makes this clear.

### 5. Risk assessment

5.1. Several areas of risk are outlined in Section 9 below under Recommendations, attributed to each of the different 'options.' However, there are other two significant risks to consider, which apply to the AH independently of its future. These are:

### 5.1.1.The future of the Blue Pool site

Melksham Campus is scheduled for completion in 2022. There is uncertainty surrounding the future of the Blue Pool leisure centre, which currently adjoins the AH.

### 5.1.2. Outstanding works outlined in the building inspection report – Jan 2020

Members should consider the work outlined in the building inspection report for the AH which was conducted in January 2020.

The required works, which are significant (although not predominantly urgent), are outlined in APPENDIX 3

The total estimated cost of all outstanding High and Medium works (these were recommended for completion by the end of 2021) is £109,500

### 6. Crime and disorder implications

A closed building could attract unwanted attention by vandals/squatters.

#### 7. Environmental considerations

The AH is an environmentally 'inefficient' building even by the standards of 1960s/70s construction, due to its metal roof. Heat escapes through the roof in the winter and offers no protection in the summer.

### 8. Safeguarding

None

### 9. Recommendations

9.1 A 'retain the status quo' option has not been explored in this report. The acuteness of risk this would place on MTC in light of COVID-19-impacted losses and the impact this has had on the General Reserves is simply too great for taxpayers to bear.

### 9.2. OPTION 1: 'Moth ball' the AH

This option would see the AH 'temporarily closed.' It is the surest and most immediate way to protect MTC from financial risk. Given the uncertainty over the future of the Blue Pool site after the completion of the Melksham Campus, this option does allow for more nimble planning when the position on the future of the site is clearer, in the next 18 months or so. However, it also comes with substantial risks:

- 1) It is easy to shut an events space, but once shut, it becomes increasingly challenging and complicated to reopen as time goes on.
- 2) Full temporary closure of the AH would effectively necessitate making the current AH staff redundant. Apart from the obvious disruption this would cause the individuals concerned, MTC would also lose the skills and experience of said staff members.
- 3) The space would be temporarily at least lost to the community, from which many different groups and organisations have long utilised the AH as a venue to host events. Depending on the cost and availability suitable and alternative local venues, MTC could mitigate the impact of this by funding/subsidising third-party providers. However, the absence of such a large and central council-run facility would be felt by a community who has become accustomed to its presence.
- 4) Even a closed AH would cost money to maintain. A rough estimate from the Facilities Manager to maintain a closed hall would be £10k per year.

### 9.3. **OPTION 2:** 'Village Hall' format

As has been outlined in Section 4, the most onerous and time-consuming area of work for AH staff is the planning, preparation and execution of live events. It is also the most financially burdensome to MTC as it

requires the skills and experience of a full-time event manager and significant support from his or her deputies. Moreover, as the event organisers, MTC assumes most of the financial risk for such events.

If members were to opt to axe the bulk of these live events, it would 'release' approximately £64k in staffing and other central costs. (based on 2020/2021 figures, as explained in Section 4)

In the 'village hall' scenario, the AH would turn its focus away from event organisation and more towards running a community hall for hire. This could be achieved with a further reduced staff quota – although exact needs would be dependent on the demand for utilising the space.

A caretaker plus part-time assistance from members of the Town Hall and Amenities teams could combine to deliver this, which would allow the community to use and enjoy the facility. However, there are risks:

- 1) As with option 1 it is easy to shut an events space, but once shut, it becomes increasingly challenging and complicated to reopen it as time goes on. If the building is still being used as a space for hire this will protect MTC from some of the risks, but not all.
- 2) The capacity of the AH to generate income will be reduced.
- 3) This model would effectively necessitate making the current AH staff roles redundant. Apart from the obvious disruption this would cause the individuals concerned, MTC would also lose the skills and experience of said staff members. There would be a possibility to retain/transfer staff into the caretaker role.
- 4) Time pressure on remaining staff. It would not be financially viable to employ a full-time caretaker during the working week, as community use of the amenity is, by nature, sporadic and difficult to predict over the long term. For the AH to function as a 365 days a year venue, this would inevitably fall to Town Hall officers and the amenity team, which could impact existing work.

### 9.4. **OPTION 3:** Operate as a 'Hosting Venue'

A third option is to take bookings from outside promoters, private hirers and community organisations but not promote or book these events independently – unless agreed as part of the agreement, at a price. This would necessitate retaining 1.5 members of the AH staff (1 x FT Deputy Facilities Manager 1 x PT Deputy Facilities Manager) to help with basic venue preparation and to help facilitate events.

This option would have the added benefit of flexibility (two members of staff allows for day, evening and holiday cover) and retaining in-house specialisation (AH staff's skills and experience relevant to events and knowledge of the infrastructure of the hall). This would mitigate the risk laid out above in Risk 3 of Option 2.

As with Option 1 and 2 this scenario would involve axing in-house produced live events, thereby 'releasing' approximately £64k in staffing and other central costs. (based on 2020/2021 figures, as explained in Section 4)

### Risk:

1) Operating as a hosting venue will involve higher central costs than options 1 or 2, and therefore the risk of financial loss is higher if the AH is unable to attract sufficient outside promoters and/or private hirers. The potential for income generation is also higher, of course.

### 9.5. **OPTION 4:** Greater focus on Cinema + Option(s) 2 and/or 3

The hall is proud to own a cinematic standard projector and screen – in a town with no commercial cinema. Other than an annual service and the occasional bulb replacement the running costs are low. New release films can be sourced from national distributers and shown on a split deal (normally 55/45 of door in their favour) or licences to show DVD's of classics can be obtained at around £100 per showing. Cinema offers a cheap form of entertainment to the community at a relatively low cost. With a licensed bar, and large adaptable hall, there is potential opportunity to increase interest in regular film showings.

This is not so much a standalone option, but one that is worth greater consideration in conjunction with Option(s) 2 or 3.

Risk:

- 1) Need to broaden customer-base, which would involve some investment into the roll-out of cinema nights (examples include: update snack and drink offerings and rethinking advertising/marketing)
- 2) Poor attendance.

10. CONTACT: Jeff Mills

Head of Communications jeff.mills@melksham-tc.gov.uk

### APPENDIX 1

July			Sales
19	Melksham Seniors	Film	
20	Good News Church	Meeting	
24	Melksham Rock'n'Roll	Hire	
25	4-Star Dance	Rehearsal and Show	
26	West Wilts Model Car Club	Hire	
August			
2/9/16/23	West Wilts Model Car Club	Hire	
19	Bringing Back the Good Times	Show	(30)
21	Melksham Rock'n'Roll	Hire	
September			
3	Unravelling Wilburys	Show	(40)
4	Floyd In The Flesh	Show	(11)
5	Melksham Community Meals	Hire	
6/13/20/27	West Wilts Model Car Club	Hire	
8/15/22/29	Taekwondo	Hire (tbc)	
12	Melksham Gardening Society	Hire	
16	Historic Association	Hire	
18	ELO/Beatles	Show	(6)
22	Area Board	Hire	
24	Private Booking	Hire	
25	Melksham Rock'n'Roll	Hire	

# **APPENDIX 2**

			Per shift	Hour
STAFF costs				
Venue Manager			£123.73	£16.72
Deputy Manager			£80.36	£10.86
P/T Duty Manager			£46.98	£10.44
Cleaner			£40.79	£9.27
Casual Staff (Normally two required)			£65.68	£8.21 x 2
Security (when required)			£60.00	£15.00
OTHER costs	Annum	Month	Day	Hour*
Electricity	£13,180.00	£1,098.33	£36.11	£5.64
Gas	£335.00	£27.92	£0.92	£0.14
Water	£3,000.00	£250.00	£8.22	£1.28
Licences (PRS, PPL, etc)	£3,478.00	£289.83	£9.53	£1.49
Cleaning Materials	£1,366.00	£113.83	£3.74	£0.58
Stationary/Printing/Postage	£277.00	£23.08	£0.76	£0.19
Rates	£8,480.00	£706.67	£23.23	£3.63
Service Contracts	£8,244.00	£687.00	£22.59	£3.53
Publicity & Marketing	£9,415.00	£784.58	£25.79	£4.03
Data Coms/Phone/Card Mac/Alarms	£3,278.00	£273.17	£8.98	£1.40
Stocktaking	£800.00	£66.67	£2.19	£0.34
Total	£51,853.00	£4,321.08	£142.06	£22.20

<sup>\*</sup>Hourly rate is based on a 40% utilisation of the AH between the hours of 0800-Midnight, every day, 365 days per year (6.4 hours per day)

# **APPENDIX 3**

# **Building Inspection Report – January 2020**

Legend:

LowWORKS REQUIRED IN YEARS 3-10MediumWORKS REQUIRED IN YEARS 1-2

**High** IMMEDIATE ACTION FOR HEALTH & SAFETY REASONS

Item	Task	Risk	
Roof – Pitched and Clad, Metal trapezoidal clad pitched and hipped mansard roof with steel fink roof trusses over the main hall area.	External finish appears adequate. The internal face of the cladding is exhibiting surface corrosion from trapped condensation and failing internal rigid insulation board fixings. This cladding system is close to the end of its economic life and roof refurbishment must be considered and budgeted for over the next 5-8 years.  Redevelopment of the Assembly Hall should be	Low	£35K
Roof – Flat Roofs. Timber decked and covered in torched on bituminous felt and gravel UV protection; lead flashings with masonry upstands and copings atop	considered.  Roof noted to be ponding rainwater.  Copings and brick cappings loose in isolation.  Flat roofs offer no gradient across them to outlets.  Roof lights to the rooms below in poor, leaking repair.  Regrade to form flat roof slope; cleanse all moss off.  Reset loose copings/cappings; (H&S risk)	Medium	£25K
Roof - Slate roof to older Georgian 3 storey section of the building. Roof covering appears to have been refurbished in a synthetic slate along with new guttering and downpipes.	No immediate roof issues noted but access to inspect poor. No access. Allow provisional sum	Low	£2.5K
Roof Flashings - Flashing to particular lengths of the flat roofs	Flashings not dressed up the wall effectively. Assess and reseal upstands as inspected.	Medium	£1.5K

Chimnous Extract vantilation	Looking around roof	Medium	£1.2K
Chimneys - Extract ventilation chimney cowl serving the clad	Leaking around roof penetrations.	Medium	£1.2K
pitched roof.	Access and reseal.		
pitched root.	Access and resear.		
Chimneys - Older Georgian 3	Stone chimneys above roof	Medium	£1.0K
storey section of the building	level appear to have been		
,	removed. Access minimal.		
	Evidence of rainwater		
	penetration around the large		
	modern flue pipe that ascends		
	up through the older		
	uninhabited parts of the		
	building from the plant room.		
	Allow Provisional sum for		
	access and works to seal the		
	leak.		
Guttering - Proprietary	Silted and partially blocked to		
channel guttering to the	lengths; lack of regular		
perimeter of the clad pitched	cleansing; shrubbery growth;		
roof	moss blockages; coping stone		
	friable into the guttering;		
	minimal gradient to the		
	guttering channel.		
	Cleanse in the short term.		
	Cost included for new clad		
	pitched covering and gutters in		
	roof maintenance	B.A. alt.	64.21/
Guttering & Downpipes - Cast	Working but in very tired	Medium	£1.2K
iron downpipes, lead outlets and hopper-heads to the flat	decorative repair. Access and redecorate		
roof areas.	Access and redecorate		
Elevations - Brickwork cavity	Vertical brick hairline cracks	Medium	£6.5K
wall to the frontage with tiled	due to lack of expansion joints		
drip course and brick capping.	- thermal expansion.		
	•		
Rubble stonework 'brought to	Satisfactory condition;		
course' with ribbon pointing	repointing in next 8 years. Side		
to the left side elevation.	exit door heads prone to		
	rainwater tracking in.		
	Copings are loose in lengths of		
	the parapet upstand.		
	Disk cut expansion joint		
	(specialist works);		
	Penoint ribbon pointing piece		
	Repoint ribbon pointing piece meal.		
Elevations - Natural ashlar	Difficult to access to fully	Low	£8.0K
stone and quoins to the old	inspect; Consideration of the	LUVV	LO.UK
Georgian structure.	future of the Assembly Hall		
- Congram of decare.	and redundant		
	and redundant		

needs to be considered. No access. Allow provisional sum Note - The swimming pool utilises large water tanks within this demise.  Windows UPVC - Double glazed set within reinforced reconstituted stone protruding frames.  The reconstituted stone surrounds noted to be fractured and spalling at their connections and corrosion of rebar damaging stone. Consider the future of the Assembly Hall.  50% of the reconstituted stone surrounds require assessment, loose stone removing and new 'plastic' stone repairs. Treat corroded exposed rebar prior to repair.  Windows - Painted timber (old section); Windows - Painted timber (crittal (old section)); Windows - Roof Lights Corroding due to lack of maintenance. Consider future of the Assembly Hall and moth balling older sections. Costed here for all new UPVC window units Provisional.  Upstands to all roof lights are in questionable; Georgian wired glass failling and unsuitable to boiler rooms. Upstands to all roof lights are in questionable; Georgian wired glass failling and unsuitable to boiler rooms. Allow for roof lighting specialists to assess and reseal all upstands.  Doors - External Powder coated entrance doors. Side fire escape painted timber doors.  All single and double painted fire exit doors are in poor				
No access. Allow provisional sum   Note - The swimming pool utilises large water tanks within this demise.		caretakers/storage rooms		
Sum   Note - The swimming pool utilises large water tanks within this demise.   UPVC units in satisfactory condition.   E8.9K				
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Velux pine rooflights.       wired glass failing and unsuitable to boiler rooms.         Allow for roof lighting specialists to assess and reseal all upstands.       Medium         Powder coated entrance doors.       No issues with powder coated doors.         Side fire escape painted timber doors.       All single and double painted fire exit doors are in poor	Basic flat Georgian wired glass	Upstands to all roof lights are		
unsuitable to boiler rooms.  Allow for roof lighting specialists to assess and reseal all upstands.  Doors – External Powder coated entrance doors.  No issues with powder coated doors.  All single and double painted timber doors.  Medium £7.0K  All single and double painted fire exit doors are in poor	rooflights.	in questionable; Georgian		
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doors.  Side fire escape painted timber doors.  All single and double painted fire exit doors are in poor	Doors – External		Medium	£7.0K
Side fire escape painted timber doors.  All single and double painted fire exit doors are in poor	Powder coated entrance	No issues with powder coated		
timber doors. fire exit doors are in poor	doors.	doors.		
timber doors. fire exit doors are in poor				
timber doors. fire exit doors are in poor	Side fire escape painted	All single and double painted		
	timber doors.	fire exit doors are in poor		
decorative condition and areas		decorative condition and areas		
of wet rot exhibited to lower		of wet rot exhibited to lower		

	frames and lower door	
	sections.	
	Replace all the timber doors	
	with more robust door/frame	
	units; allow for new signage,	
	ironmongery/push bar and	
	alarm reconnections.	
Floor Structure - Solid	diamireconnections.	No issues
loadbearing concrete slab to		No issues
main ground floor areas.		
Floor Structure - Timber	Areas of wood boring insect	Medium £1.5K
suspended joists to old	noted to the first-floor timber	
redundant areas.	deck and joists in the care	
	takers redundant dwelling.	
	Elsewhere all timber floors	
	dated and/or overlaid with	
	MDF sheet.	
	Open-up floorboards and	
	spray preservative to exposed	
	joists.	
	Consider moth balling areas.	
Floor Finishes –		
Main Hall (Gym style sprung	Hall floor is scuffed and faded.	Work already completed in
boards)	Prepare and reseal the Hall	August 2020
	floor in approved system.	
PVC Tiles	PVC tiles can have asbestos	
	content and require	
	identifying. Ensure PVC tiles	
	are tested and recorded in the	
	asbestos register.	
Carpet/Carpet Tiles	Carpets generally acceptable.	
carpet, carpet riles	carpets generally acceptable.	
Altro/Vinyls	Altro and vinyls satisfactory.	
Internal Walls/Partitions -	No structural issues noted	Medium £4.5K
Predominantly solid and	internally.	
loadbearing occasional stud		
work and IPS cubicles.	Damp is penetrating through	
	to lower areas of the older	
	sections of Dressing room,	
	boiler room and dressing room	
	toilets.	
	Consider moth balling areas;	
	cost estimate for drilling damp	
	proof course and internal	
61.1	tanking to selected areas only.	
Staircase - Timber stair to the	Ascends Ground to first and	
old section of the Assembly	first to second. Reason repair	
Hall.	but uncovered bare wood	
	generally.	

	C thelia formed and a design	
	Suitable for redundant area.	
	No works.	
	Stair to back of house Dressing	
	Room.	
Wall/Ceiling Decorations -	Full redecoration must be	Low £19K
Emulsion paint finishes	budgeted for.	
generally. Older sections	Consideration of the older	
allow for wallpaper.	sections to possibly moth ball.	
	Allow for full redecoration of	
	walls and ceilings - cyclical 8-	
	year programme.	
Ceilings - Main Hall - Mineral	All in place. Dated and	Medium £3.5K
tile 600 x 600 grid	discoloured. Question fire	
-	rating of the tile insert to	
	contain fire spread? Roof void	
	above does allow for Rockwool	
	fire break mid-way along the	
	void but question whether fire	
	door set in the barrier is	
	actually fire containing?	
	Costed to replace / upgrade	
	600 x 600 tile inlay from tower	
	scaffold.	
Ceilings - Ancillary rooms	Boarded ceiling finishes with	
Mineral tile inserts	skim and emulsion are	
Lath plaster ceilings to old sections	satisfactory but redecorate costed.	
sections		
	Mineral tile grids in modern	
	toilet areas in good repair.	
	Lath and plaster ceilings to old	
	store sections are dilapidated	
	and mouldy.	
	Old ceilings to redundant	
	sections require assessment to	
	whether redevelopment is	
	more cost effective.	
	Redecorate boarded finishes.	
	Not costed.	
Kitchen Provision - Stainless	Not included. Note - cooker	Deep clean of the ovens
steel units	extremely worn and dirty.	undertaken in July 2020
	Overhaul/replace cooker/hob.	
	Gas supply failure warrants	Medium £4.0K
	replacement of pipework.	
Internal Doors - Generally	Dated. Questionable fire	Fire risk completed in Feb
timber plain faced and / or	containments qualities.	2020 recommended the
upper Georgian wired. Steel	Redecoration cost included.	replacement of fire doors.
handles; smoke seals, self-	Consider upgrading all internal	Medium £22.0K
closers	doors following fire risk	
	assessment.	
Timber Skirtings – Painted	Generally acceptable but	
timber	included in redecoration	
	costing. Redecorate included.	
	0	II

	T =	L
Sanitary Accommodation – Toilet to Dressing Room	Dated and worn repair. Renovate toilet and sink	Medium £0.8K
Sanitary Accommodation –	Generally refurbished in recent	No issues
Male/female and Disabled provision	years	
Old Section of Core - Upper	Dilapidated and redundant.	Low £65K
floors once used for	Provisionally allow for a	
caretaker. Kitchen and	complete refurbishment of	
bathroom, walls, ceilings, and mechanical all beyond repair.	this area	
Heating – Air Handling Units	(error on report as copy and	AHU inspected in September
throughout.	pasted from Melksham News	2020
Plug in electric convectors	office report)	Three units in need of
noted elsewhere.		repair/replacement Medium £2.0K
Alarms – Fire, detection, and	Not tested.	Medium £2.0K
intruder	Testing regime and	
	certification.	
Electrical – Reasonably	Not tested.	Medium £1.2K
modern installation with	Instantaneous water heaters	
fuses, consumer unit and	to toilets are not acceptable in	
metering arrangement.	their current condition.	
	Appear adequate. Allow for	
	servicing / testing.  3 x Water heater replacements	
	in 1 year.	
Asbestos Register	The Asbestos Register for the	Arrange for the register to be
G	building should be found in the	made available onsite
	reception area of the building.	
	Situation needs to be clarified.	
	Clarify the situation.	
	ACMs maybe present in the PVC tiles and older sections of	
	the store areas.	
Fire Risk Assessment/fire	None noted at the premises.	High - Fire risk assessment
precautions and means of	Testing regime to be ensured.	was completed in June 2020
escape – Fire and Heat		
Detection Page 1	Landana Cara	No income
DDA – Access Ramp DDA - Lift	Level access provided.	No issues No issues
DDA - LIIL	Not required as all one level. An 'Access statement' is	INO ISSUES
	required reflecting the Nature	
	of the building and the offset	
	between the building losing	
	character and accessibility.	
DDA - Toilets	An accessible toilet facility was	No issues
0.6 . 01	noted off the Foyer	
Safety Glazing - Various areas	Not deemed applicable in this	No issues
of glazing are within 'at risk' zones and it is unclear as to	scenario.	
whether these areas comply		
with the glazing regulations.		
the biaring regulations.	1	

Building Regulations –	Full as built documentation	See notes
Operation and maintenance	should be available at the site.	
documentation	Compile documentation.	
General – Maintenance	Only electrical and gas testing	Electrical inspection carried
Records	information was seen on site.	out in June 2020
	Compile maintenance records.	
Tree Proximity	N/A	No issues
Vermin	No issues were noted.	No issues
Invasive Vegetation	No immediate issues were	No issues
	noted but this should be kept	
	under review.	

# MELKSHAM TOWN COUNCIL MEETING OF FULL COUNCIL 09/ 08/ 2021

Clarification of the proposed Garden Sharing Scheme with 'Lend and Tend'

# **Report of the Community Development Officer**

## 1. Purpose of the report

This report is to establish clarification regarding the safeguarding requirements for the Council's involvement in a garden sharing scheme that was approved at the meeting of the Asset Management and Amenities Committee on 21 June 2021.

# 2. Background

On 21 June 2021, it was resolved to instruct staff to promote and develop a garden sharing scheme in Melksham in collaboration with Lend and Tend. While the Lend and Tend scheme is already set up as a national open-source service, in order to promote it in Melksham, the safeguarding implications of both lenders and tenders of gardens needs to be considered.

At a meeting of the Asset Management and Amenities Committee of Melksham Town Council on 2 August 2021, clarification was sought on the role of the Council in the Lend and Tend scheme.

#### 3. Current Situation

Rather than create a new garden sharing scheme, the suggestion is that Melksham Town Council promote the existing scheme of Lend and Tend, which has been running for several years. More information is here: https://www.lendandtend.com/

A telephone meeting has taken place with the founder of Lend and Tend, Joyce Veheary, and the Community Development Officer. Joyce explained that when a person offers their garden through the Lend and Tend system, she personally matches them to someone local who would like use of a garden. An initial meeting is set up on Zoom, so that both people can 'meet' and decide whether the relationship is suitable. This relationship is established on trust, and after the match has been made, the two people arrange the details between themselves to set up the garden sharing.

In order to add an additional level of safeguarding to the process, in order for Melksham Town Council to promote the scheme, the Council could request that all participants in Melksham who sign up to the scheme adhere to the risk assessment attached to this report, and that participants are required to be DBS checked.

# 4. Financial implications

There is no cost to participate in Lend and Tend, except a suggested donation of £12.99 for administrative costs.

If DBS checks were introduced, the cold age 4e1£23 per participant.

#### 5. Links to Town Council policies and core values

**Environment** – this scheme supports environmental responsibility, by encouraging people to cultivate plants and making use of areas that are not being maintained.

**People and community** – Lend and Tend links people together, creates relationships and enhances a sense of community.

**Leisure and recreation** – gardening is an important source of mental and physical exercise that has great health and social benefits.

#### 6. Risk assessment

A draft risk assessment is included in Appendix A.

#### 7. Crime and disorder implications

The scope for crime and disorder in this scheme is limited to possible damage or theft of the Lender's property. Lenders are asked to be responsible for their equipment and property and any tools shared are done so on the basis of trust between the lender and tender, supported by the security of a DBS check.

## 8. Biodiversity considerations

The scheme encourages horticultural responsibility which can include creating environments suitable for pollinators and other wildlife, as well as diversity of plants.

### 9. Safeguarding

Safeguarding is included in the risk assessment in Appendix A, and the requirement for DBS checks.

### 10. Recommendations

That Melksham Town Council promote the Lend and Scheme to Melksham residents.

That the attached risk assessment be adopted as part of the requirement to participate in the Lend and Tend scheme in Melksham.

That a DBS check is required for Melksham residents to participate in the Lend and Tend scheme in Melksham, at a cost of £23 to be paid by each participant.



# Appendix A – RISK ASSESSMENT FOR GARDEN SHARING SCHEME

Area: GARDEN SHARING Date assessed: July 2021 By: Miriam Zaccarelli

Activity	Potential hazard	To who	Level of Risk	Proposed Control Measures	By who	Resultant Risk
Garden sharing	Transmission of Covid 19 due to close proximity to each other	Lenders/ tenders	M	Do not take part in garden sharing if you feel unwell or have any symptoms of coronavirus. Masks to be used if adequate distance can't be kept in the garden. Avoid contacting eyes, nose, and mouth with hands.	Lenders/ tenders	L
Provision for rest breaks / toilets	Transmission of Covid 19 due to contamination	Lenders/ tenders	M	Tenders asked to use their own facilities at home. Where lenders are happy to provide toilets, handwashing/sanitising facilities are also to be provided	Lenders	L
Refreshments	Transmission of Covid 19 due to contamination	Lenders/ tenders	M	Tenders asked to use their own facilities at home. Where lenders are happy to provide refreshments, clean utensils and handwashing facilities/sanitiser to be provided	Lenders	
Sharing tools	Transmission of Covid 19 due to contamination	Lenders/ tenders	M	Hand sanitiser to be used and tool handles to be wiped with antibacterial wipes before and after each use.	Lenders/ tenders	L
Using tools	Injury	Tenders	M	Use tools correctly with care. Report any faulty or broken tools to the Lender. Do not use tools in close proximity to other people. Wear gardening gloves	Tender	L
Being in unfamiliar setting	Trips, falls	Tender	M	Lender to explain any hazards such as low hanging branches, wires, trip hazards etc.	Lender	L

Activity	Potential hazard	To who	Level	Proposed Control	By who	Resultant
			of Risk	Measures		risk
Being outdoors	Weather related injury	Lender	H/M/L H	Wear sunscreen and/or hat in strong sun. Wear waterproof clothes and shoes in wet weather.	Tender	H/M/L L
Dealing with animals	Bites/scratches	Tender	М	Ask lenders to control their animals when the tender is there.	Lender	L
Post gardening cleaning	Transmission of Covid 19 due to contamination of home	Tender	M	Tender to wash hands on return home, change and wash clothes if there has been contact.	Tender	L
Travel	Contamination of car	Tender	M	Use antibacterial wipes to sanitise car contact points – handles, seatbelts, steering wheel.	Tender	L
Safeguarding	Children or vulnerable adults being exploited or abused.	Lender/ tender	M	When the Lend and Tend organiser, Joyce Veheary, sets up a match, she will check that both lender and tender feel safe with the person they are paired with, and only then will contact details be shared.  All participants will be given a copy of the Town Council's safeguarding policy and the Town Council number to call in case of any safeguarding concerns.  A DBS check will be required for both lender and Tender.	Lender/ tender	L
Personal Data	Sharing of personal data	Lender/ tender	M	Both asked to maintain confidentiality and not share each other's contact details with anyone else without permission.	Lender/ tender	L